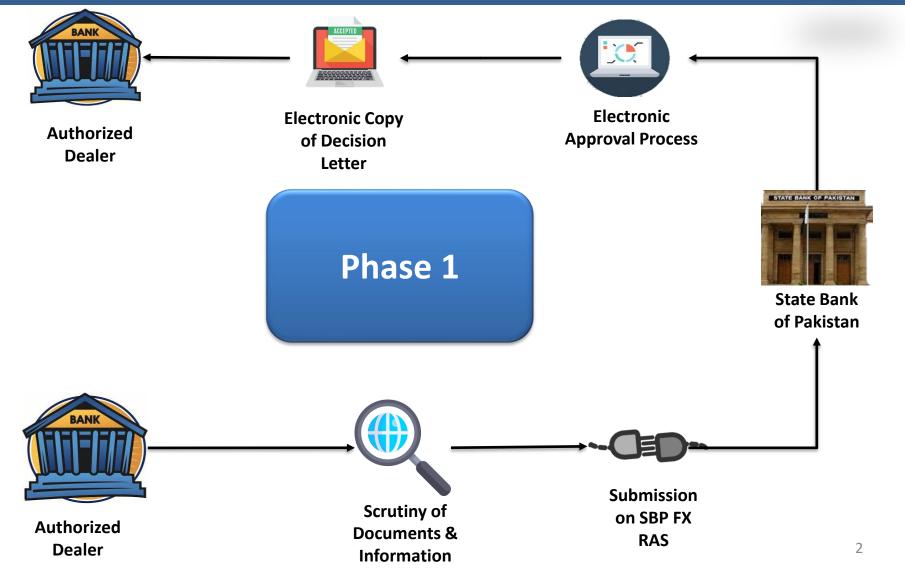


## Banks' FX Portals for End-To-End Digitalization of FX Cases

State Bank of Pakistan

# SBP FX Regulatory Approval System Flow Chart Diagram





#### **SBP FX Regulatory Approval System**



Implemented in March-2020

Online Submission of FX Cases by Banks to SBP

**Efficient Case Processing** 

Online Intimation of SBP Decisions to Banks & Business

Paperless Environment

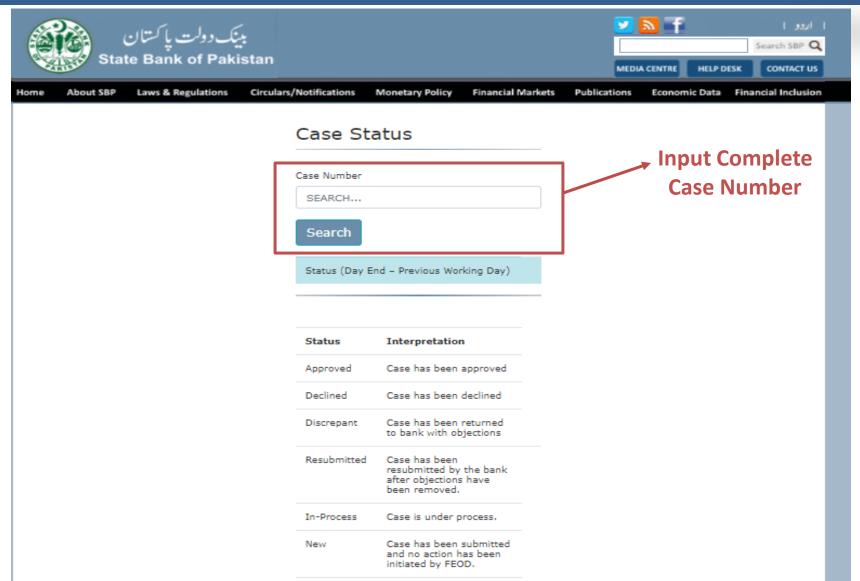
### **Case Search Option on Website**



PAYMENT SYSTEMS  REGULATION & SUPERVISION  SPEECHES	Public Holiday (22-12-2020) - Urdu  SBP launches consultation on Banking on Equality Policy – an initiative to increase financial inclusion of women in the country(21.12.2020) - Urdu  SBP is all set to launch consultation on Banking on Equality policy for reducing the gender gap in financial inclusion(19.12.2020) - Urdu  Press Release on Workers'Remittances(11.12.2020) - Urdu  Governor SBP, Dr. Reza Baqir, appointed as Deputy Chairman of the Council of Islamic Financial Services Board (10.12.2020) - Urdu  More	ACCOUNT MAINTAINED WITH SBP UNDER FE- CIRCULAR 25 OF 1998  BPRD Circular Letter No. 52 of 2020 - Measures to Mitigate COVID-19 Pandemic - AML/CFT/CPF Regulations  BPRD Circular Letter No. 51 of 2020 - Bank Holiday  BPRD Circular Letter No. 50 of 2020 - Public Holiday  More  Public Awareness & Warnings  Attention General Public: Sale, purchase and transfer of foreign currency through Hawala/Hundi operators is illegal  Public Awareness Message: SBP never asks for	3-M 7.05 7.30 6-M 7.10 7.35 12-M 7.16 7.66  STATE BANK SURVEYS  INTERNATIONAL RELATIONS	Case Search
ISLAMIC BANKING  SEP Banking Services Corporation  SBP-BSC	Data Calendar  Banks Floating Average Exchange Rates for December 2020 Release Date: Not Later Than January 07, 2021	Mobile-Wallet Fast and Secure Best for Home Remittances More  Events      WEBINAR ON Consultative Launch of Gender Policy - Banking on Equality: Reducing the Gender Gap in Financial Inclusion	CONSUMER PROTECTION  TITILITIE  eCIB	Option
National Institute of Banking & Finance	Trade-Exports of Goods and Services for November 2020 Release Date: Not Later Than January 11, 2021	Launch of SBP FX Regulatory Approval System     Seminar on Managing Crises in Emerging Markets  More	STATUS	

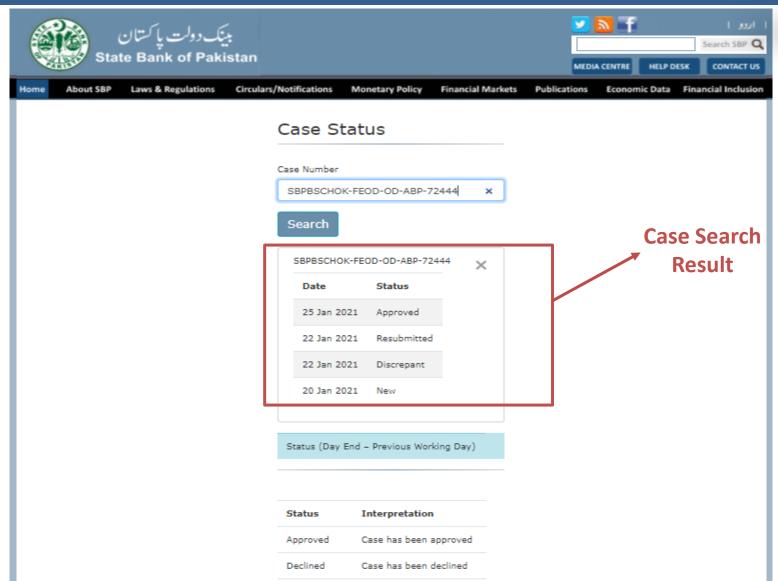
#### **Case Search Option on Website**





#### **Case Search Option on Website**





# Intimation through Email (New Case)



Dear Applicant,

Your case has been submitted to SBP/SBP-BSC, please find below the case number for your reference

Case Title: Service Level Agreements signed with the parent company/ related parties abroad

Case Number: SBPBSCHOK-FEOD-OD-CBN-73632 Beneficiary Name: General Electric International Inc.

Currency: USD Amount: \$Amount

The contents of the case will be checked and in case of any query/discrepancy, same will be conveyed in due course.

Regards, SBP/SBP-BSC

# Intimation through Email (Discrepant Case)



Dear Applicant,

Your case has been marked discrepant by SBP/SBP-BSC.

Case Title: Digital Services Designation - Para 14 A Case Number: SBPBSCHOK-FEOD-OD-SCB-73570

Beneficiary Name: N/A

Currency: N/A Amount: N/A

Remarks: Please provide the following: ? Please wrote proper name of your client in case form. ? Copy of invoice. ? Detail of previous payment. ?

Regards, SBP/SBP-BSC

# Intimation through Email (Re-Submitted Case)



Dear Applicant,

Your case has been re-submitted to SBP/SBP-BSC, please find below the case number for your reference

Case Title: Open Account Imports

Case Number: SBPBSCHOK-FEOD-OD-DBK-64920

Beneficiary Name: SIEMENS AG

Currency: USD Amount: 4319.05

The contents of the case will be checked and in case of any query/discrepancy, same will be conveyed in due course.

Regards, SBP/SBP-BSC

# Intimation through Email (Approved Case)



Dear Applicant,

Your case has been Approved by SBP/SBP-BSC

Case Title: Remittance on account of Oil and Gas related payments

Case Number: SBPBSCHOK-FEOD-OD-AKB-73452

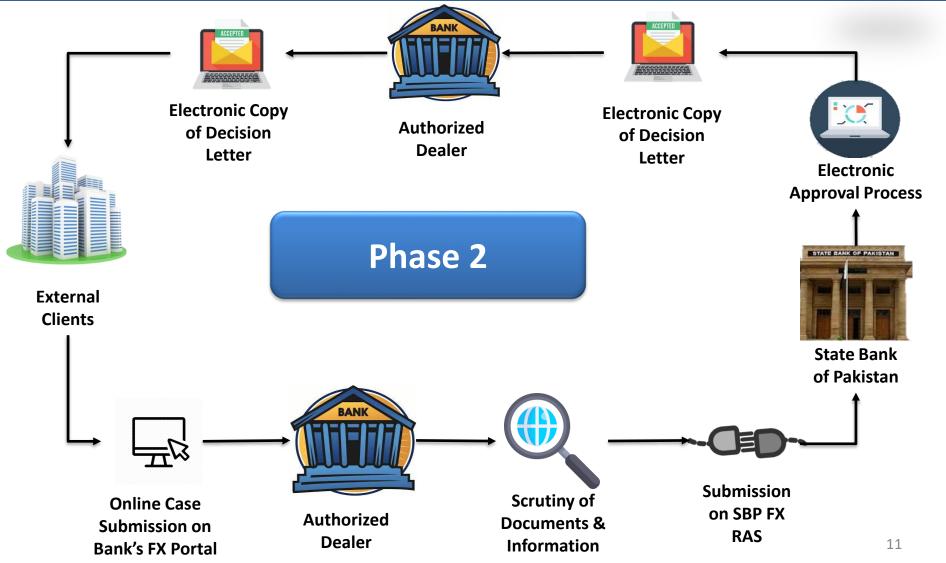
Beneficiary Name: M/s Gulf Petroleum Exploration Pakistan (GPXP) Lim

Currency: USD Amount: 19707

Regards, SBP/SBP-BSC

## **End-to-End Digitalization of FX Case Flow Chart Diagram**





#### Bank's FX Portal



Launched in Oct-20 by 8 Banks

FX Portal of 11 Banks have been launched so far

Remaining Banks' FX Portal being launched in Phases

### Bank's FX Portal (Already Launched)

























#### Major Functionalities in Bank's FX Portal



- 1. Self Registration by customers on the FX Portal
- 2. All type of FX cases should be included in FX Portal
- 3. All type of customers can access the FX Portal
- 4. Simple Menu Selection (No mention of SBP Departments i.e. FEOD, EPD)
- 5. Auto population of Customer Specific fields
- 6. Liability Statement to be signed by the Customer while submitting the case
- 7. Intimation to Branch Staff about the progress of the case

#### **Expectations from the Industry**



Adoption of Digital Mode for submission of FX Cases

Coordination with Banks for Creation of Accounts on Bank's FX Portal

Submission of FX Cases through Banks FX Portals

Intimation of Correct Particulars to Banks

### Expectations from the Industry (Cont.)



Track the progress of the case through SBP Website

Identify and address the discrepancy communicated through Emails from SBP/SBP BSC

Only approach FEOD, SBP BSC & EPD, SBP if information is unavailable through above channels

Contact FEOD, SBP BSC & EPD, SBP through Facilitation Desk at <a href="mailto:facilitation.fx@sbp.org.pk">facilitation.fx@sbp.org.pk</a>

